BuddyX

HUMAN-FIRST AI · FOR DEALERS & WORKSHOPS

DEALERSHIPS · SERVICE CENTRES · SPARE PARTS

Every enquiry called back. Every service booked on time.

BuddyX gives your dealership a human-first AI calling assistant on the number customers already know. It calls owners when service is due, follows up new enquiries, books test drives, sends confirmations and reminders on WhatsApp, and writes down every word, in Hindi, English and more.



Service reminders
Calls owners when service is due and books the slot.

Leads & test drives
Follows up every enquiry and books test drives.

Feedback calls
Asks every customer how the service went.

Your showroom's number
No new SIM or line

Hindi, English & more
Male or female voice

Calls + WhatsApp
Confirmations & reminders

Book a free demo

Call or WhatsApp +91 88496 99134

A PRODUCT BY Plotex

WHY BUDDYX IS DIFFERENT

Human first. AI second.

Most voice agents are built to replace people. BuddyX is built the other way round: it is another pair of hands for your sales and service team. It takes the routine calls off your team, and your people stay first and in charge of every call.

The AI-first way

- Built to replace your team
- The AI picks up every call
- People step in after something goes wrong
- Your team works around the AI

BuddyX: the human-first way

- Built to help your team
- Your team picks up first; BuddyX takes the calls they miss
- Not sure? It hands the call to your team
- The AI works around your team

What human first means, every day

Your team comes first
Calls ring for your team for the time you set. BuddyX answers only the calls they miss.

Another pair of hands, not a replacement
It takes the routine calls, so your team has time for the customers in the showroom.

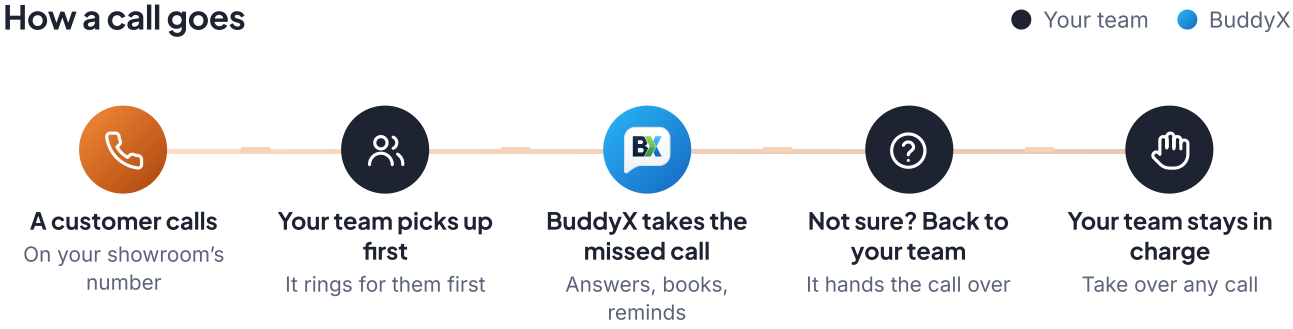
Take over any call
Watch a call live and take it over on your phone with one click.

Not sure? It hands over
When BuddyX is not sure, it passes the call to your team instead of guessing.

You set the rules
What it says, when it calls and how many calls a day. One click stops everything.

Every call summarised
The BuddyX app shows each call's summary, smart suggestions, recording and transcript, so your team knows the next step.

How a call goes



Another pair of hands for your team. Never a replacement.

BuddyX does the routine calls, so your people have time for the work only people can do.

MEET BUDDYX

Customers keep calling. Your team is busy on the floor.

BuddyX is an AI voice agent that works on your dealership's own phone. It talks to customers the way your best telecaller would: politely, clearly and with the right answers, so your team can focus on the customers in the showroom.

Leads go cold

New enquiries wait hours for a call back, and buyers move on to another dealer.

Reminders by hand

Calling every owner whose service or renewal is due keeps a whole team busy.

Nothing is written down

Who called, what they asked and what was promised is lost when the call ends.

How it works

1

Connect your phone

Pair your Android phone with the BuddyX PC over Bluetooth. No new number, no new SIM.

2

Teach your agent

Add models, variants, price lists, workshop timings and FAQs, or upload documents. Pick a voice.

3

Set the rules

Choose calling hours, days, a daily limit and the gap between calls. One click stops everything.

4

Let it work

It answers and makes calls, and saves each one with its recording, transcript and result.

What it can do

Answer incoming calls

Lets your staff pick up first, then answers the calls they miss.

Make calls for you

Reminders, follow-ups and campaigns to your own customer lists.

Hold a real conversation

Listens, answers questions and lets callers interrupt it.

Know your business

Answers from the details and documents you give it.

Keep every word

Recording, transcript and result for every call, easy to search.

Hand over any time

Watch a call live and take it over on your phone with one click.

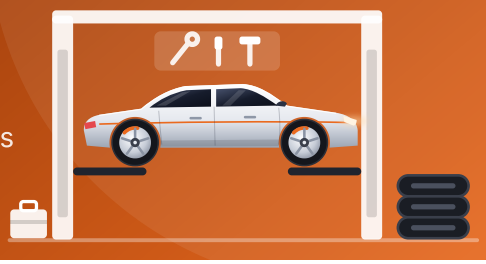
Customers see your showroom's number.

BuddyX uses your own phone and SIM, so customers see the number they already know on every call and WhatsApp message.

FOR DEALERSHIPS, SERVICE CENTRES & SPARE PARTS

Keep your workshop busy and your showroom full.

From the first enquiry to the tenth service, BuddyX makes the calls your team never has time for, and answers the ones they miss, so no lead goes cold and no service goes overdue.



Service reminders
Calls owners when the next service is due, offers a slot and notes the booking for your service desk.

New enquiry follow-up
Calls new leads quickly, asks which model and variant they like, their budget and timeline, and books a test drive.

Test drive & delivery updates
Confirms test-drive slots, and tells buyers when their documents or vehicle are ready.

Feedback after service
Calls after each service, asks how it went, and marks unhappy customers for your manager to call.

Insurance & warranty renewals
Reminds owners before renewal dates and answers their questions about the next steps.

Showroom & parts enquiries
Model availability, prices from your list, workshop timings and spare parts, answered at any hour.

EXAMPLE CALL — BuddyX calls a car owner

BuddyX: Namaste ji, main Shree Motors service centre se bol rahi hoon. Aapki gaadi ki agli service due hai.

Owner: Haan, is Saturday ho sakti hai?

BuddyX: Ji, Saturday subah 10 baje ka slot khaali hai. Book kar doon?

Owner: Haan, kar dijiye.

BuddyX: Ho gaya. Saturday 10 baje, Shree Motors. Dhanyavaad!

Service booked · Saturday 10:00 · saved for the service desk

Works from your lists
Upload your owners and leads, tag them, and set up a campaign: once, on chosen days, or as a follow-up to earlier call results.

What your business gains
- More service visits, booked on time
- Every new enquiry called back fast
- Feedback from every customer, not a few
- Your sales team spends time on ready buyers

Car dealerships · Two-wheeler showrooms · Workshops · Spare parts · Used cars · Fleets

WHATSAPP AUTOMATION

Confirmations, reminders and updates, straight to WhatsApp.

Calls and WhatsApp work together from your one showroom number. After a booking call, the details arrive on WhatsApp; before the service, the reminder does; and a customer who writes "please call me" gets a call back.

Booking call
Service or test drive

Confirmation
Date, time, address

Reminder
The day before

Vehicle ready
Time to collect

Feedback
A call or a message

Booking confirmations

Service and test-drive bookings confirmed on WhatsApp, with date, time and address.

Service reminders

A reminder before the service date, with a call as well if you like.

Vehicle ready & delivery

Tells customers their vehicle or documents are ready to collect.

Renewals & feedback

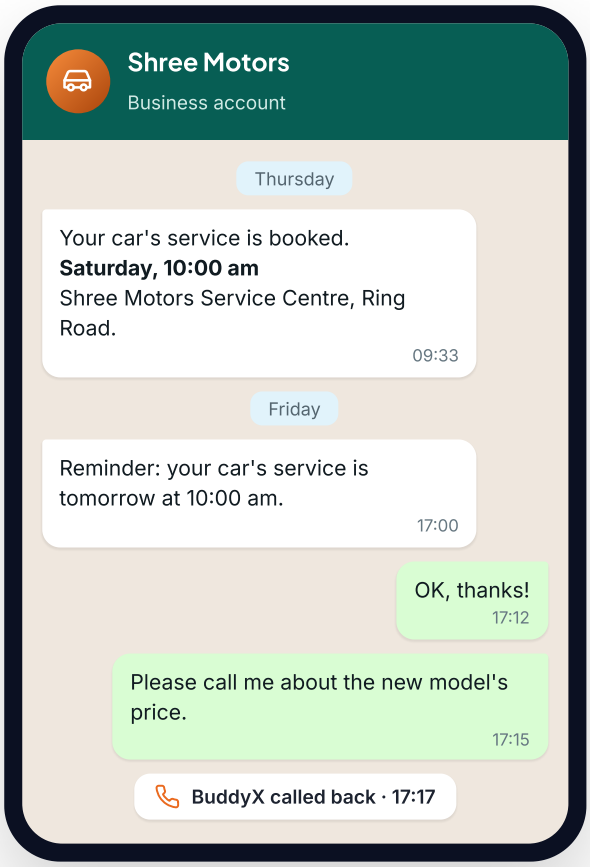
Insurance and warranty renewal reminders, and a short feedback request.

Replies to enquiries

Models, prices from your list and workshop timings, answered on WhatsApp.

"Call me" becomes a call

When a customer writes asking for a call, BuddyX rings them back by itself.



One number for calls and WhatsApp.

Customers get calls and messages from the showroom number they already know, so they recognise you and reply.

A DAY WITH BUDDYX

From the morning service list to the late-evening enquiry.

This is how a day can look at a dealership with BuddyX on its phone. Your team decides what it does and when; it keeps to your calling hours and limits.

09:30

Service reminders

Owners whose service is due get a call and a slot; tomorrow's bookings get a WhatsApp reminder.

11:00

New enquiries

Yesterday's enquiries are called back. Their interest is noted and test drives are booked.

14:00

Feedback calls

Customers who collected their vehicle yesterday rate the service; unhappy ones are marked for the manager.

17:00

Vehicle ready

Customers hear that their vehicle or documents are ready to collect.

20:30

After hours

A caller asks about a model and the workshop timings. BuddyX answers and saves their details.

Calls & messages today

Your day at a glance

09:32	••••4417 · outgoing Service reminder	Booked Sat 10:00
09:33	••••4417 · WhatsApp Booking confirmation	Sent
09:38	••••8178 · outgoing Service reminder	Call back later
11:05	••••0932 · outgoing New enquiry follow-up	Test drive booked
12:40	••••7310 · incoming Price enquiry	Answered
14:10	••••5521 · outgoing Feedback after service	For the manager
20:34	••••2209 · incoming After hours	Details saved

Each call opens with its recording and full transcript. Numbers stay masked in lists. Illustration.

Your team spends its time on ready buyers, not on dialling.

The routine calls are handled and written down. The customers who need a person are clear at a glance, ready for your team.

INSIDE BUDDYX

Powerful on every call. In your hands at every step.

A proper Windows app that runs quietly in the background. Set it up once, see everything it does, and change any setting whenever you like.

Natural conversations
Listens, answers and stops speaking when the caller talks.

Voices & languages
Female or male voice, its tone, and Hindi, English or another language to start in.

Several agents
A service agent, a sales agent, a feedback agent: switch with one click.

Knowledge base
Your models, price lists and documents, so it answers with your facts.

Campaigns
Run once, repeat on chosen days, or follow up on earlier results.

Contacts & tags
Your own owner and lead lists, kept on your PC, called with one click.

Incoming calls
Rings for the time you set so staff can pick up, then the agent answers.

Live call view
Follow the conversation as it happens; silence the agent or take over.

Call summary & smart assist
Every call with its summary, suggested next steps, recording and transcript.

Calling rules
Hours, days, a daily limit, the gap between calls, and an emergency stop.

Try before going live
Talk to your agent on the PC's own speakers and microphone first.

WhatsApp automation
Confirmations, reminders and replies on WhatsApp, from your number.

What you need

- A Windows 11 PC with Bluetooth
- An Android phone with the showroom's SIM
- An internet connection
- An AI service key; we help you set it up

Your data stays with you

- Contacts, call history and recordings are kept on your own PC
- Recordings are deleted by themselves after the days you choose
- Phone numbers are masked in logs and lists
- Each licence works on one PC, with your own key

GET STARTED

Hear BuddyX call your customers.

Tell us how your showroom and workshop call customers today. We will show you BuddyX making those very calls, and set it up for your team when you are ready.

1 **Free demo**
See and hear the agent on a live call, set up with your own models, workshop timings and questions.

2 **Set-up on your PC**
We install BuddyX, connect the showroom's phone, and teach the agent your details, in your words.

3 **Go live, one step at a time**
Start with service reminders or enquiries, check every call, then let BuddyX take on more.

BOOK YOUR FREE DEMO

+91 88496 99134

Call or WhatsApp us

Car dealerships | Two-wheeler showrooms | Service centres | Spare parts

BuddyX

A PRODUCT BY Plotex

BuddyX places and answers calls through your own phone and SIM. Use it to call your own customers, with their consent and within the TRAI rules for calls. WhatsApp messages go only to customers who have shared their number with you. The agent's answers are only as good as the information you give it, and your staff can review every call. Conversation examples and the dealer name are illustrations.