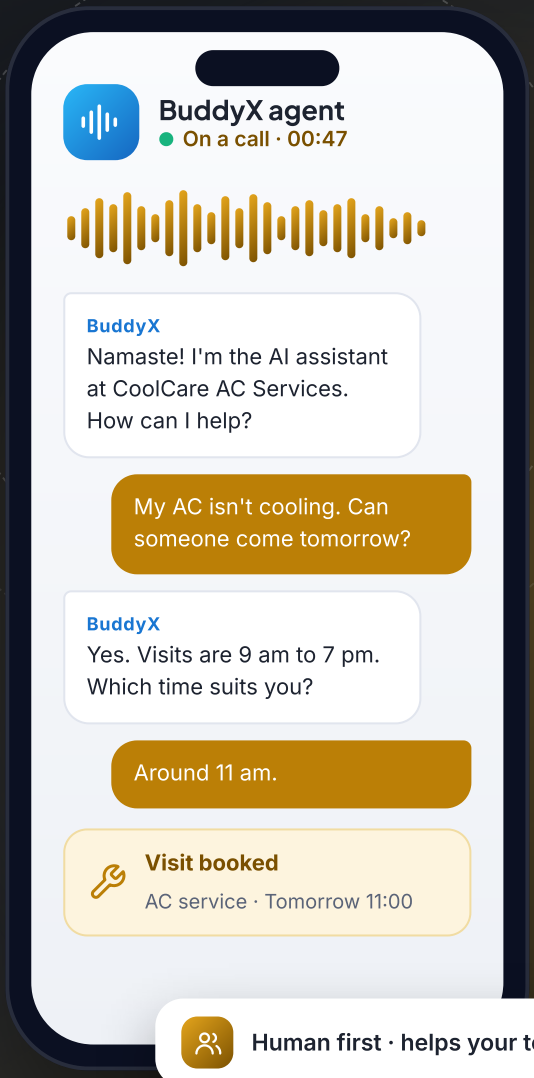
BuddyX

HUMAN-FIRST AI · FOR HOME & LOCAL SERVICES

REPAIRS · CLEANING · PEST CONTROL · SALONS

Every service request answered. Every visit confirmed.

BuddyX gives your business a human-first AI front desk on the number customers already call. It takes booking requests, confirms technician visits, sends reminders, asks for feedback after the job, and writes down every word, in Hindi, English and more.





Booking requests
Takes the request, repeats it back, and saves it for your team.

Visit confirmations
Confirms the technician's visit and reminds the day before.

Next-service reminders
Calls your customers when the next service or AMC is due.

Your business number
No new SIM or line

Hindi, English & more
Male or female voice

Calls + WhatsApp
Confirmations & reminders

Book a free demo

Call or WhatsApp +91 88496 99134

A PRODUCT BY Plotex

WHY BUDDYX IS DIFFERENT

Human first. AI second.

Most voice agents are built to replace people. BuddyX is built the other way round: it is another pair of hands for your front desk and technicians. It takes the routine calls off your team, and your people stay first and in charge of every call.

The AI-first way

- Built to replace your team
- The AI picks up every call
- People step in after something goes wrong
- Your team works around the AI

BuddyX: the human-first way

- Built to help your team
- Your team picks up first; BuddyX takes the calls they miss
- Not sure? It hands the call to your team
- The AI works around your team

What human first means, every day

Your team comes first
Calls ring for your team for the time you set. BuddyX answers only the calls they miss.

Another pair of hands, not a replacement
It takes the routine calls, so your team has time for the jobs in hand.

Take over any call
Watch a call live and take it over on your phone with one click.

Not sure? It hands over
When BuddyX is not sure, it passes the call to your team instead of guessing.

You set the rules
What it says, when it calls and how many calls a day. One click stops everything.

Every call summarised
The BuddyX app shows each call's short summary, recording and full transcript, so your team knows the next step.

How a call goes

Your team · BuddyX

1. **A customer calls** — On your business's number
2. **Your team picks up first** — It rings for them first
3. **BuddyX takes the missed call** — Answers, books, reminds
4. **Not sure? Back to your team** — It hands the call over
5. **Your team stays in charge** — Take over any call

Another pair of hands for your team. Never a replacement.

BuddyX does the routine calls, so your people have time for the work only people can do.

MEET BUDDYX

Customers keep calling. Your team is out on jobs.

BuddyX is an AI voice agent that works on your business's own phone. It talks to customers the way your best front-desk person would: politely, clearly and with the right answers, so your technicians can get on with the work.

Missed calls, missed jobs

When everyone is out on a job, customers ring someone else.

Wasted trips

Customers forget the visit, and the technician finds a locked door.

Nothing is written down

Who called, what they asked and what was promised is lost when the call ends.

How it works

1

Choose your setup

Your PC, a BuddyX device or a BuddyX phone, all connected to the BuddyX web portal.

2

Teach your agent

Add your services, areas, visit timings and FAQs, or upload documents. Pick a voice.

3

Set the rules

Choose calling hours, days and a daily limit. One click stops everything.

4

Let it work

It answers and makes calls, and saves each one with its recording, transcript and result.

What it can do

Answer incoming calls

Lets your team pick up first, then answers the calls they miss.

Make calls for you

Reminders, follow-ups and feedback calls to your own lists.

Speak the customer's language

Hindi, English and more. It switches to English when the caller does.

Know your services

Answers from the details and documents you give it.

Keep every word

Recording, full transcript and a short summary of every call.

Hand over any time

Watch a call live and take it over on your phone with one click.

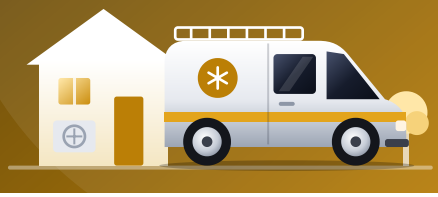
Customers see the number they already know.

BuddyX uses your business's own SIM, so customers see your familiar number on every call and WhatsApp message.

FOR REPAIRS, CLEANING, PEST CONTROL & SALONS

An AI front desk while your team is out on jobs.

Customers call to book, to ask and to change a visit time. BuddyX handles these routine calls politely, so your team can focus on the work in hand.



Booking requests

Asks what needs doing, the area and a suitable time, repeats it back, and saves the request for your team.

Technician-visit confirmation

Confirms the visit time with the customer by call and on WhatsApp, so they expect your technician.

Day-before reminders

Calls or messages the day before the visit; anyone who wants another time is noted.

AMC & next-service reminders

Calls your existing customers when the next service or AMC renewal is due, and books the visit.

Feedback after the job

Asks how the job went, and marks unhappy customers for your manager to call back.

After-hours requests

Picks up when the office is closed, takes the request and the caller's details, and has them ready for the morning.

EXAMPLE CALL — A customer calls for a visit

BuddyX: Namaste, main CoolCare AC Services ki AI assistant bol rahi hoon. Bataiye, kya madad karoon?

Customer: AC thanda nahi kar raha. Kal technician aa sakta hai?

BuddyX: Ji, kal subah 9 se shaam 7 baje tak visit ho sakti hai. Kaunsa samay theek rahega?

Customer: Subah 11 baje. Sector 21 mein.

BuddyX: Theek hai: kal subah 11 baje, AC service, Sector 21. Confirmation WhatsApp par aa jayega.

Visit booked · AC service · Tomorrow 11:00 · saved for the service team

Works from your lists

Add your customers, tag them by service or month, and set up a campaign: once, on chosen days, or as a follow-up to how the last call went. No answer? It tries again at the times you allow.

What your business gains

- More calls answered while the team is out
- Reminders that help customers keep the visit
- Next-service and AMC reminders on time
- Feedback from every customer, not a few

AC repair · Appliances · Pest control · Cleaning · Plumbing & electrical · Salons & spas

WHATSAPP AUTOMATION

Every visit confirmed on WhatsApp. Every reminder on time.

Calls and WhatsApp work together from your one business number. After a booking call, the visit details arrive on WhatsApp; the day before, the reminder does; and a customer who writes "please call me" gets a call back.

Booking call
Customer calls or is called

Confirmation
Date, time, service

Reminder
The day before

Technician visit
At the time agreed

Follow-up
Feedback after the job

Visit confirmations
After every booking, the customer gets the date, time and service on WhatsApp.

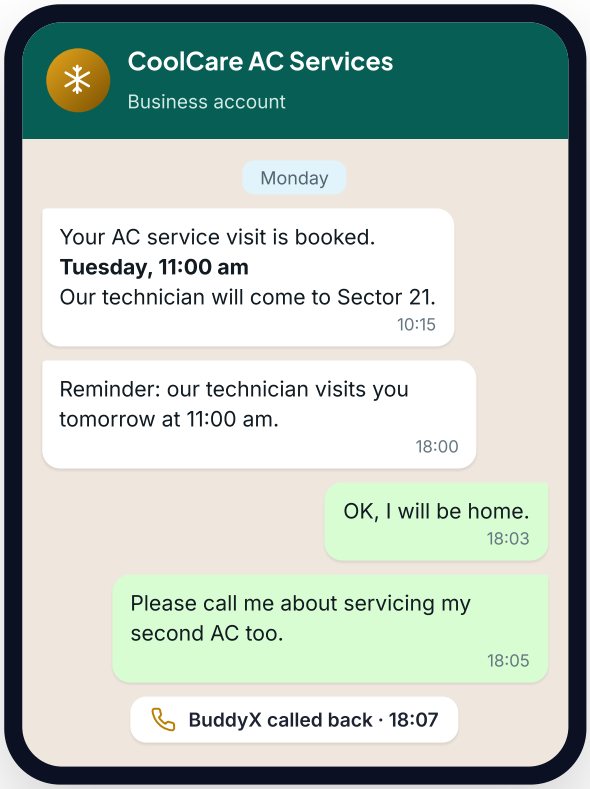
Day-before reminders
A reminder the day before the visit, with a call as well if you like.

On the day
A reminder on the morning of the visit, with the time agreed.

Next-service reminders
A reminder when the next service or AMC renewal is due.

Feedback after the job
A short message after the visit, with a feedback request.

"Call me" becomes a call
When a customer writes asking for a call, BuddyX rings them back by itself.



One number for calls and WhatsApp.
Customers get calls and messages from the business number they already know, so they recognise you and reply.

A DAY WITH BUDDYX

From the morning confirmations to the late-night breakdown call.

This is how a day can look at a service business with BuddyX on its phone. Your team decides what it does and when; it keeps to your calling hours and limits.

09:00

Today's visits

Today's customers get a WhatsApp reminder; tomorrow's get a call to confirm the time.

11:00

Booking requests

While your technicians are out, BuddyX answers: services, areas, timings and new visit requests.

14:00

Next-service reminders

Customers whose service or AMC is due get a call, and a visit is booked.

17:00

Feedback calls

Customers whose job was done today rate the visit; unhappy ones are marked for the manager.

21:30

After hours

A caller's AC has stopped working. BuddyX takes the request and saves it for the morning.

Calls & messages today

Your day at a glance

09:02	••••4417 · outgoing Visit confirmation	Confirmed
09:08	••••8178 · outgoing Visit confirmation	New time asked
11:20	••••0932 · incoming Booking · AC service	Visit booked
11:21	••••0932 · WhatsApp Visit confirmation	Sent
14:10	••••5521 · outgoing AMC reminder	Visit booked
17:15	••••7310 · outgoing Feedback after the job	For the manager
21:34	••••2209 · incoming After hours	Request saved

Each call opens with its recording, full transcript and summary. Illustration; numbers hidden.

Your team spends its time on jobs, not on the phone.

The routine calls are handled and written down. The customers who need a person are clear at a glance, ready for your team.

INSIDE BUDDYX

Powerful on every call. In your hands at every step.

It runs on your PC, a BuddyX device or a BuddyX phone, all connected to the BuddyX web portal. Set it up once and change any setting whenever you like.

Your own number
Calls and answers on your business's usual number. No new SIM or line.

Voices & languages
Male or female voice; Hindi, English and more. It switches to English when the caller does.

Teach it your services
Your services, areas, timings and answers to common questions, or upload documents.

Your team first
Calls ring for your team first; BuddyX answers the ones they miss.

Hands over when unsure
When it is not sure, it passes the call to your team.

Watch & take over
Follow any call live in the BuddyX web portal and take it over in one click.

Every call saved
Recording, full transcript and a short summary for each call.

Bookings repeated back
Each visit request is read back to the customer and saved with the call.

Calling campaigns
Call a list once, on chosen days, or on a schedule.

Follow-ups on the result
A follow-up campaign starts from how the last call went.

Tries again
No answer? It tries again at the times you allow.

WhatsApp automation
Confirmations, reminders and follow-ups, and "call me" becomes a call.

What you need

- A Windows 11 PC or a BuddyX device (no computer needed), paired over Bluetooth with your business Android phone
- Or a BuddyX device or a BuddyX phone with your business SIM
- An internet connection: all three connect to the BuddyX web portal
- We set it up with you

You stay in charge

- It calls only in the hours and on the days you set
- A daily limit you choose
- It calls your own customers and enquiries
- One click stops everything

GET STARTED

Hear BuddyX take your bookings.

Tell us how customers reach your business today. We will show you BuddyX handling those very calls, and set it up for your team when you are ready.

1 **Free demo**
See and hear the agent on a live call, set up with your own services, areas and visit timings.

2 **Set-up, your way**
We set BuddyX up on your PC, a BuddyX device or a BuddyX phone, and teach the agent your details, in your words.

3 **Go live, one step at a time**
Start with visit reminders or booking requests, check every call, then let BuddyX take on more.

BOOK YOUR FREE DEMO

+91 88496 99134

Call or WhatsApp us

AC & appliance repair · Pest control · Cleaning · Salons & spas

BuddyX

A PRODUCT BY Plotex

BuddyX places and answers calls through your own SIM and number. Use it to call your own customers and people who have asked for your service, with their consent and within the TRAI rules for calls; it is not for cold or promotional calls. WhatsApp messages go only to people who have shared their number with you. The agent's answers are only as good as the information you give it, and your team can review every call. Conversation examples and the business name are illustrations.